



# COURSE CATALOG

**Thank you for choosing OPSolutions for your training needs. Our vision is to provide training and career development courses that enhances a student's current skill set. Our trainers are active and recently retired veterans in areas of corrections and probation or parole. Our goal is to pass down as much knowledge, experience and expertise to active officers in law enforcement. Not only to we want a student to be a better skilled officer in law enforcement, but a productive employee and a respected leader in their field.**

## Ladies of Law Enforcement Seminar

STC # 09741832



law enforcement officers.

Upcoming date to be determined. The event will consist of a panel of female law enforcement officers from different law enforcement agencies. Some of the topics the panel will address are benefits, issues, and challenges of women in law enforcement. We will also look at recruiting, mentorship and leadership. Followed by the panel of guest speakers, Ann M. Carrizales, a Texas police officer who was shot at point blank range during a vehicle stop who survived and stayed in the fight will share her story. She will touch upon self care and trauma care for

## From Corrections to the Community

STC # 10572-84282



enforcement and we as Law Enforcement must stay vigilant, develop a sound knowledge base and become more creative with our investigative and supervision techniques.

The criminals of today, whether juvenile or adult, have increasingly become more sophisticated. They are aware of the techniques that law enforcement uses and have become familiar with our tactics and procedures. Today's media outlets such as reality TV, law enforcement shows, YouTube, social media and so forth have given criminals access on how law enforcement operates. What's even more dangerous, these outlets are giving criminals ideas on how to break the law, how to go undetected or how to deceive law enforcement. Criminals continue to gather intel on law

Law Enforcement credentials are needed to register for this course due to the sensitive information being taught. The objective of this course is to train Law Enforcement personnel, whether newly assigned to field services or a veteran in the field, to apply current trends in field supervision tactics and to apply advance officer techniques when supervising juveniles, adults and the sophisticated PRCS (Prison Release Community Supervision) population. We will discuss how to assess and supervise a probationer or parolee coming out of the institutions. We will discuss reading their pre-release packets or case file to better understand who will eventually appear on your caseload. We will also look at the intake process and getting an overall picture of your probationer and parolee as well as developing a chronological diary of them to build our cases for either successful termination or for operations to conduct a search leading to arrest and detention.

## Community Relations – Law Enforcement Accountability to the Public

STC # 03805388



This course will discuss a Peace Officers scope of work as it relates to community relations. This course will frame “Protect and Serve” and public safety in a community responsible approach. Improve an officer’s insight on how the public views their job and the expectations / accountability to the public. At the conclusion of the course, trainees will be able to evaluate the issues that have created public distrust of officers, develop an understanding of the public's expectations of law enforcement and identifying middle ground between law enforcement and the

community to improved public relations.

## Youth Mental Health First Aid

STC # 01089337

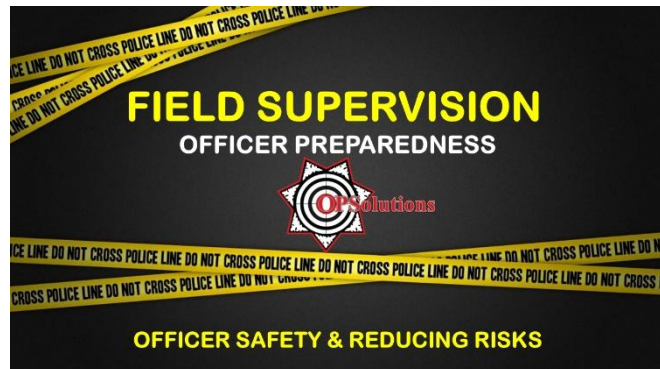


Youth Mental Health First Aid is designed to teach parents, family members, caregivers, teachers, school staff, peers, neighbors, health and human services workers, and other caring citizens how to help an adolescent (age 12-18) who is experiencing a mental health or addictions challenge or is in crisis. The course introduces common mental health challenges for youth, reviews typical adolescent development, and teaches a 5-step action plan for how to help young people in both crisis and non-crisis

situations. Topics covered include anxiety, depression, substance use, disorders in which psychosis may occur, disruptive behavior disorders (including AD/HD), and eating disorders

## Field Supervision – Officer Preparedness

STC# 10572-84298



The criminals of today, whether juvenile or adult, have increasingly become more sophisticated. They are aware of the techniques that law enforcement uses and have become familiar with our tactics and procedures. Today's media outlets such as reality TV, law enforcement shows, YouTube, social media and so forth have given criminals access on how law enforcement operates. What's even more dangerous, these outlets are giving criminals ideas on how to break the law, how to go undetected or how to deceive law enforcement.

Criminals continue to gather intel on law enforcement and we as Law Enforcement must stay vigilant, develop a sound knowledge base and become more creative with our investigative and supervision techniques. The objective of this course is to train Law Enforcement officers in the field a variety of techniques and tactics to prepare for the inevitable unknowns. We always want to be ready to adapt and overcome whatever situations we encounter. We will cover preparing for our daily routine from identifying red flags on our caseload, developing different methods dealing with your offender from using different styles of communication and interrogation techniques. This is a class designed to give officers in the field of supervision and community policing the tools and training to reduce risks and promote safety when in the community. Officers will be dealing with known felons once released and we will discuss looking at pre-release packets or case files to search for red flags, we will look at educating ourselves about the geography of your caseload to looking at your duty belt, building a search kit, arrest packets, trauma kit to looking at social media.

## From Surveillance to Search Warrant

STC # 10572-84299



The criminals of today, whether juvenile or adult, have increasingly become more sophisticated. They are aware of the techniques that law enforcement uses and have become familiar with our tactics and procedures. Today's media outlets such as reality TV, law enforcement shows, YouTube, social media and so forth have given criminals access on how law enforcement operates. What's even more dangerous, these outlets are giving criminals ideas on how to break the law, how to go undetected or how to deceive law enforcement. Criminals continue to

gather intel on law enforcement and we as Law Enforcement must stay vigilant, develop a sound knowledge base and become more creative with our investigative and supervision techniques.

Law Enforcement credentials are needed to register for this course due to the sensitive information being taught. Conducting surveillance requires patience and discipline. Doing surveillance is an "art" form that officers must practice. It is not for everybody and when patience and discipline goes out the door, so does safety and security which compromises not only the officer but the operation. The objective of this course is to give law enforcement personnel the tools and investigative techniques to gather evidence in order to prepare a search warrant that a court judge will hopefully approve. Officers will develop their Hero statement and learn what elements of a search warrant is needed before presenting their findings to a judge. This is a class is designed to educate and train law enforcement personnel to utilize their field experience, case work information and intelligence gathering to prepare a search warrant when needed. Attendees will learn how to go undercover and learn techniques on how to gather evidence and build their own network of contacts to gather information on their target. Attendees will also learn how to prepare for their operational briefing for their local law enforcement S.W.A.T or other law enforcement teams.

## Senate Bill 396 - Gender Identity, Gender Expression, Sexual Orientation Training for Correctional Facilities

STC # 04686394



This training focuses on the LGBTQI community and ensuring fairness, respect, empathy and equal treatment for not only residents and inmates in correctional facilities but co-workers as well. At the end of this course, trainees will be able to: - identify challenges that the LGBTQI community faces, - demonstrate different communication techniques in working with the LGBTQI community, - define the terminology between gender identity and gender expression

## Social Media Surveillance – Developing intel from Social Media outlets

STC # 06320816



The criminals of today, whether juvenile or adult, have increasingly become more sophisticated. They are aware of the techniques that law enforcement uses and have become familiar with our tactics and procedures. Today's media outlets such as reality TV, law enforcement shows, YouTube, social media and so forth have given criminals access on how law enforcement operates. What's even more dangerous, these outlets are giving criminals ideas on how to break the law, how to go undetected or how to deceive law enforcement. Criminals continue to gather intel on law enforcement and we

as Law Enforcement must stay vigilant, develop a sound knowledge base and become more creative with our investigative and supervision techniques. Law Enforcement credentials are needed to register for this course due to the sensitive information being taught. Since criminals have taken advantage of these social media outlets, so can law enforcement officers. The one thing we know about criminals is that many of them aren't that smart. Or should we say, they are not as smart as they put themselves out to be on Facebook, Instagram, Snapchat, YouTube and so forth. Criminals like to show off how tough they are how high they are or how flashy they are by going on social media by posting a picture or video. All these criminals are doing is exposing themselves to the public eye. Criminals have also used these outlets to promote the sales of drugs, sex trafficking, pimping and preying on innocent children. This class will go in depth how to do social media as a tool to do surveillance on suspects.

## Undercover Surveillance and Operations

STC # 06434553



Law Enforcement credentials are needed to register for this course due to the sensitive information being taught. This course was designed for Law Enforcement Officers assigned to specialized units or assignments like Vice/Human Trafficking, Gangs. This two day course will cover a wide array of topics to get the most out of going undercover. Going undercover requires patience and discipline. It is an “Art” – the art of going undetected. We will discuss different forms of surveillance whether it’s stationary (fixed point), on foot and even mobile

surveillance. Whether you are a new officer in the field or an experienced one, this is an excellent course for you to develop or sharpen these skills. This two day course will cover in class lecture and mock field exercises consisting of gathering intelligence and evidence to build a case for an operation, sweep or search warrant.

## The Millennial Officer - How to Train, Retain and Recruit

STC # 0754446



This training provides insight to working with millennials in regards to training, retaining and recruiting officers of this generation. a) Understand the mindset of a millennial and how to best identify who they are and how they can effectively train and retain millennial employees b) Identify principals for managing millennials c) Identify effective ways to develop communication skills for millennial in working with incarcerated youth and adults and with the community.

## Trauma Informed Care - Building Resiliency in our Clients

STC # 07046458



This training will cover the topic of trauma informed care. The course will look at how trauma affects a client and possible signs of a trauma in dealing with our clients. We will also discuss who it affects, what are possible traumatic events a client might experience and why being informed about trauma is important in working with our clients. We will discuss communication and rapport building with clients to address trauma and to seek ways of assisting other professional staff in sharing of information. The course will also discuss techniques officers can use

to help a client deal with trauma or stress. 1) Identify traumatic events a client may be affected by 2) Identify skills and techniques to use when interacting with a traumatized youth 3) Demonstrate communication and rapport building techniques when working with traumatized youth

## Commercial Sexual Exploitation of Children 101 - From the eyes of the officer and the victim.

STC # 08750241



This course will provide an informative analysis of sexually exploited and trafficked children. The course will be taught from the perspective of an officer assigned to work with CSEC and from the eyes of the victim. The class will assist in identifying victims and perpetrators, introduce ways to keep victims safe, address trauma and offer community resources. There will be discussions on social media, current law's and trends related to sexual exploitation. Students will be able to identify sexually exploited and trafficked children and their abuses, identify resources to promote healing and

empowerment of victims and students will be able to understand some of the current law's and the use of multi-disciplinary teams d. Identify sex trafficking thru social media sites and applications

## Ladder of Leadership

STC # 05265193

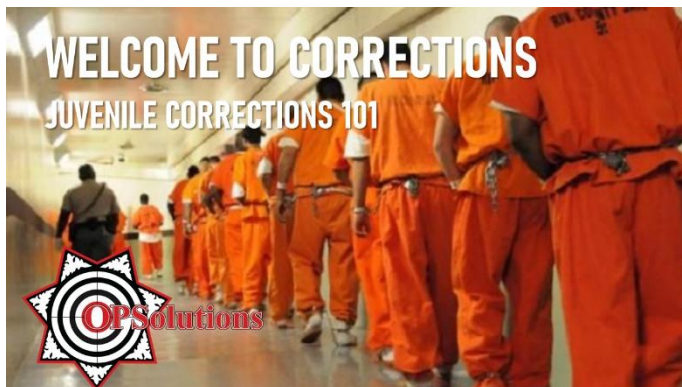


This training will discuss building leadership skills especially in working with the Millennial officer and working in a multi-generation workforce. We will address the current issues facing many law enforcement agencies with the millennial workforce and. The course will also address the following topics: - How to lead yourself - How leadership works - How to get started in leadership - How to resolve conflict and lead challenging people - How to succeed working under poor leadership - How to navigate leadership transitions - How to develop leaders. Identify leadership traits that make a

successful leader 2) Identify current trends in a changing workforce and how to combat those issues by developing and training millennial officers 3) Evaluate deficiencies in Millennial officers and develop officers through effective training to accommodate the millennial mindset.

## Corrections 101 – How to survive a career in corrections

STC# 03146291



Working in juvenile hall as a new employee can be quite intimidating. You enter your new place of employment to start your new career and sometimes the thought comes into your head and you say to yourself, “Did I make the right career choice? Is this really for me?” This class is designed to address those challenging thoughts and give a brief overview of what to expect when working in juvenile institutions. Not only is starting your law enforcement career in juvenile hall a great choice, it is a great place to develop an officer’s style of enforcement. We will

address techniques to developing your own style of supervision from verbal judo to developing rapport with the kids. We will address the issues of being firm and fair with the juveniles you will be working with and how to make a great career out of working in the institutions. Juvenile hall not only encompasses working inside of a unit, but there are other functions and duties that an officer can go into whether it’s at intake or booking, security, control, program development or training. There is an array of options when working in the institutions to prevent the almighty “BURNOUT”. Our trainers are either line staff that have gone to make a career out of working in juvenile hall or supervisors that have worked in the hall and supervise officers now that can also give insight as to what a good officer should look like. This class is recommended for newly employed institution staff.

## Training Officer Tactics – Field and Office Safety

STC # 00967839



This training will cover tactics and ideas training officers can use with trainees whether working as a field training officer or detention training officer. The primary purpose of this course is train using different learning styles and addressing complacency and knowing when to use less lethal to deadly force.

## Trauma Care Training for Officers – Caring for our Own

STC # 01169008



We often come the the rescue of others but often times we forget to rescue our own. This training is to address the trauma officers go through while on and off duty. Whether witnessing a critical incident while on duty or dealing with balancing work and family life. Suicide rates and alcoholism cases are increasing and we need to start taking care of our own and start doing some prevention so we can take care our brothers and sisters in blue.

# TERMS AND CONDITIONS

## **Payment Policy**

Payment is due 30 days from the invoice date.

## **Cancellation Policy**

Cancellations are allowed up to 12 business days prior to the course and must be submitted in writing or via email. Phone cancellations will not be permitted. If you are registered for a course and fail to show up, you will be charged the full amount of tuition for the course.

## **Conduct and Professionalism**

All participants are expected to maintain professional conduct while attending training courses. Participants should always remember that when attending any training course, they are representing their employer. Disruptive behavior may result in instructing a participant to leave the class and notifying his or her employer. Participants are expected to dress appropriately for training courses at all times. Appropriate dress is defined as "business casual". Screen print T-shirts, shorts and flip-flops are not acceptable attire for training. If you have any questions, please contact us.

## **Privacy Notice**

At OPSolutions we take your privacy very seriously. We will never sell or provide your email address or personal information to an outside party for any reason.

## **Acceptance of Terms of Use**

By using this web site, you signify your agreement to all terms, conditions, and notices contained or referenced herein. If you do not agree to these Terms of Use please do not use this web site. We reserve the right, at our discretion, to update or revise these Terms of Use. Please check the Terms periodically for changes. Your continued use of this web site following the posting of any changes to the Terms of Use constitutes acceptance of those changes.

## **Agreement to Rules of User Conduct**

You agree to abide by the Rules of User Conduct, including but not limited to, agreeing not to use this web site for any unlawful purpose. You may not use opsolutionstraining.com to send unsolicited advertising, promotional material, or other forms of solicitation to other users.

## **Proprietary Rights**

You acknowledge and agree that all content, photos, and materials available on this web site are protected by copyrights, trademarks, service marks, patents, trade secrets, or other proprietary rights and laws. Except as expressly authorized by OPSolutions, you agree not to sell, license, rent, modify, distribute, copy, reproduce, transmit, publicly display, publicly perform, publish, adapt, edit, or create derivative works from such materials or content. In addition, use of the content or materials for any purpose not expressly permitted in these Terms of Use is prohibited.